

# **Investor Relations in Turbulent Times**

**Investor Trends for Turkey** 

TUYID - IR Workshop Istanbul, 27. October 2015

## **AGENDA**



1400h-1410h	Intro
1410h-1450h	Ipreo: General Market and Ownership Trends
	- Global Fund Flows
	- Institutional Investor Trends for Turkey
	- Market Perception & Expectation
	- Best Practice IR in Turbulent Times
1450h-1500h	Coffee Break
1500h-1600h	Brunswick: International IR under difficult local macro
	- Stakeholder Analysis & Outside Perspective
	- Top Teachings and Six Saviours When Tough at Home
1600h-1615h	Coffee Break
1600h-1645h	Timurkan Capital: Emerging Markets Now
	- What This Environment Means for Turkish Issuers
	- Do's & Don't
1645h-1700h	Q&A



#### THE MARKETS WE SERVE



#### **Private Capital Markets**

Full suite of solutions for venture capital and private equity firms, and private companies in their portfolios

**Data Collection** - Saving valuable time and resources by collecting, uploading, and validating financial statements, cap tables and key operating metrics.

Monitoring - Ipreo's full suite of online portfolio monitoring and analytics tools feature custom reporting, deal modeling and a complete set of waterfall tools and breakpoint generators.

Valuations - Generate Topic 820 valuations in minutes instead of weeks. Follow our step process to establish and allocate enterprise value and generate complete audit-ready reports.

#### **Global Capital Markets**

New Issuance solutions for the Equity, Fixed Income, Municipal, and Syndicated Loan markets

**Origination** - Create pitchbooks, analyze markets, target investors and manage roadshows.

**Syndication** - Bookbuilding applications, compliance solution investor contacts and profiles and virtual roadshows.

**Compliance** – Comprehensive documentation library, virtual data rooms, and software to track your compliance

**Research** - The industry's best investor contacts and profiles with CRM and event management applications.

Sales & Trading - Powerful business intelligence, investor contact data and CRM functionality

**Roadshow & Events** - Event management and online roadshow solutions

#### **Corporate**

Workflow solutions and critical insights to run a more effective investor relations program

#### **Workflow Solutions**

Our BD Corporate platform offers the premier global institutional contacts, profiles, and ownership data, paired with intuitive tools for managing investor communications:

- Robust CRM functionality
- Advanced targeting with smart search
- Blast mail capability

#### **Analytics Service**

Ipreo's unparalleled suite of investor relations services offers:

- Global cross-asset class surveillance and intelligence
- Investor targeting
- Market perception studies
- Shareholder & Debtholder identification and tracking
- ESG & Governance Advisory
- M&A & Restructuring Advisory

#### Buyside

Integrated tools and services to optimize buy-side participation in the new-issue process

Capital Markets Solutions - Buy side focused tools such as Deal Monitor tool for receiving terms and conditions, a Primary Order Management system to aggregate orders from new issues, and a platform for submitting electronic orders/receiving allocations when enabled by the sell side.

**Document Management Solutions** - A searchable repository for deal & issuer related documents, such as prospectuses, that is fully integrated with Ipreo's Deal Monitor.

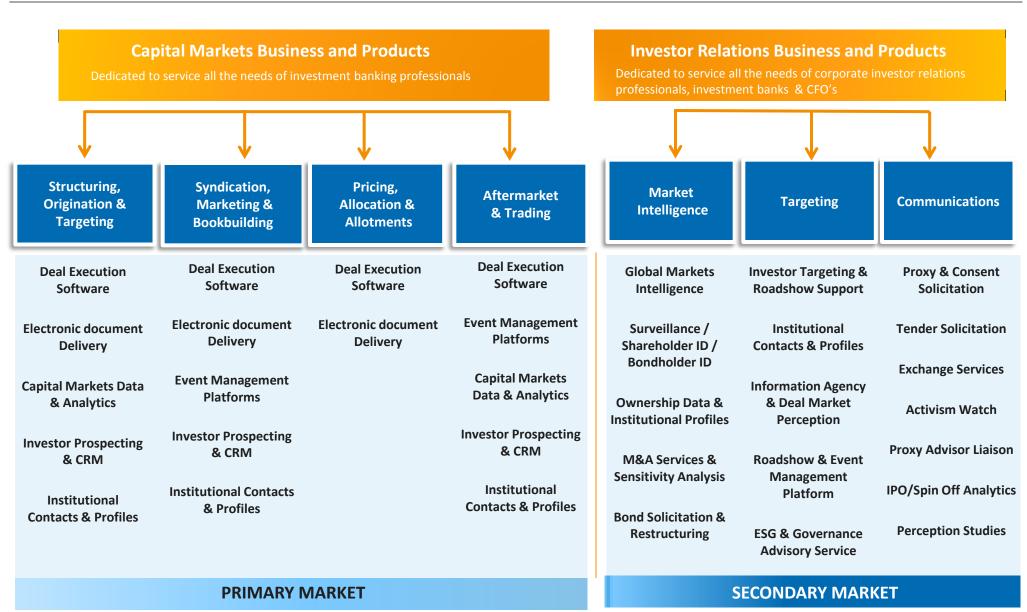
Corporate Access - Buy side firms may be notified of upcoming events, request meetings, research companies /contacts, record notes and report on all activities utilizing Ipreo's established institutional holdings and corporate and institution contact database.

**Integration Services** - Managed integration points to communicate with existing inhouse and third-party systems.



## **IPREO'S MARKET INTELLIGENCE FOCUS**







## **GLOBAL EQUITY ASSET TRENDS**





		Total Repo	orted Equity Asse	ets (\$M)	
Investor Region	6/30/2015	3/31/2015	12/31/2014	9/30/2014	6/30/2014
North America	24,891,397.7	24,878,549.1	24,397,629.7	23,777,893.7	24,054,806.8
Europe	10,782,541.9	10,620,391.8	10,500,351.6	10,729,838.3	11,358,215.0
Asia/Pac. Ex. Japan	8,463,997.0	7,967,523.8	7,374,280.1	6,639,771.9	6,371,075.9
Japan	2,149,018.2	2,102,753.6	1,959,107.5	1,990,634.6	2,047,875.2
Latin America	734,249.3	704,486.4	760,974.0	871,485.1	909,745.6
Middle East/Africa	1,240,387.4	1,223,411.1	1,198,932.9	1,280,227.3	1,247,745.8
 Total:	48,261,591.5	47,497,115.8	46,191,275.8	45,289,850.9	45,989,464.5

	Sequential Change in Total Reported Equity Assets (%)										
Investor Region	6/30/2015	3/31/2015	12/31/2014	9/30/2014	6/30/2014						
North America	0.05%	1.97%	2.61%	-1.15%	5.44%						
Europe	1.53%	1.14%	-2.14%	-5.53%	3.49%						
Asia/Pac. Ex. Japan	6.23%	8.04%	11.06%	4.22%	6.27%						
Japan	2.20%	7.33%	-1.58%	-2.80%	6.77%						
Latin America	4.22%	-7.42%	-12.68%	-4.21%	5.67%						
Middle East/Africa	1.39%	2.04%	-6.35%	2.60%	0.94%						
Total:	1.61%	2.83%	1.99%	-1.52%	5.00%						



## **GLOBAL EQUITY ASSET TRENDS**



**Buying & Selling** 

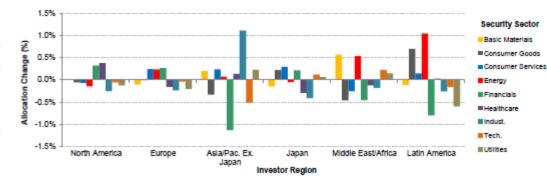
	Security Sector												
	Basic	Consumer	Consumer										
Investor Region	Materials	Goods	Services	Energy	Financials	Healthcare	Indust.	Tech.	Utilities				
North America	<b>A</b>	<b>A</b>	<b>A</b>	<b>A</b>	<b>A</b>	<b>A</b>	<b>A</b>	<b>A</b>	<b>A</b>				
Europe	<b>A</b>	<b>A</b>	<b>A</b>	<b>A</b>	<b>A</b>	<b>A</b>	<b>A</b>	<b>A</b>	▼				
Asia/Pac. Ex. Japan	•	•	<b>A</b>	<b>A</b>	▼	•	<b>A</b>	<b>A</b>	▼				
Japan	<b>A</b>	<b>A</b>	<b>A</b>	•	<b>A</b>	<b>A</b>	•	<b>A</b>	<b>A</b>				
Middle East/Africa	•	•	▼	<b>A</b>	<b>A</b>	•	<b>A</b>	•	▼				
Latin America	<b>A</b>	<b>A</b>	<b>A</b>	<b>A</b>	<b>A</b>	<b>A</b>	•	<b>A</b>	•				
Tota	ıl A	A	A										

		Security Sector												
		Basic	Consumer	Consumer										
Investor Region		Materials	Goods	Services	Energy	Financials	Healthcare	Indust.	Tech.	Utilities				
North America		1.0%	0.5%	0.1%	1.4%	1.3%	0.4%	0.0%	0.2%	1.6%				
Europe		2.5%	1.3%	2.6%	3.7%	1.0%	0.1%	0.9%	1.7%	-0.2%				
Asia/Pac. Ex. Japan		-1.4%	-0.9%	1.6%	0.3%	-0.7%	-1.0%	2.9%	1.3%	-2.1%				
Japan		1.3%	1.6%	1.3%	-0.1%	2.2%	0.1%	-1.8%	0.2%	2.1%				
Middle East/Africa		-1.0%	-0.9%	-0.3%	7.3%	0.5%	-2.0%	0.2%	0.0%	-0.3%				
Latin America		2.0%	2.5%	10.7%	0.8%	2.1%	0.5%	-0.8%	3.9%	-0.1%				
	Total	0.7%	0.6%	0.7%	1.7%	0.9%	0.2%	0.7%	0.6%	0.1%				

#### 6.0% Security Sector 4.0% Basic Materials III Consumer Goods 2.0% Consumer Services ■ Energy ■ Financials ¥ -2.0% ■ Healthcare -4.0% Indust. ■Tech. -6.0% III Utilities North America Europe Asia/Pac. Ex. Middle East/Africa Latin America Japan Investor Region

#### **Asset Allocation**

		Security Sector												
		Basic		Consumer	_									
Investor Region		Materials	Goods	Services .	Energy	Financiais	Healthcare	indust.	Tech.	Utilities				
North America		0.01%	-0.06%	-0.07%	-0.14%	0.32%	0.37%	-0.25%	-0.06%	-0.12%				
Europe		-0.10%	-0.01%	0.24%	0.24%	0.26%	-0.15%	-0.23%	-0.04%	-0.20%				
Asia/Pac. Ex. Japan		0.20%	-0.33%	0.23%	0.07%	-1.13%	0.14%	1.11%	-0.51%	0.22%				
Japan		-0.15%	0.22%	0.30%	-0.05%	0.22%	-0.29%	-0.41%	0.12%	0.06%				
Middle East/Affica		0.57%	-0.46%	-0.25%	0.54%	-0.46%	-0.13%	-0.18%	0.23%	0.15%				
Latin America		-0.11%	0.70%	0.15%	1.05%	-0.80%	0.03%	-0.26%	-0.16%	-0.59%				
	Total	0.04%	-0.07%	-0.01%	-0.02%	0.18%	0.10%	-0.03%	-0.13%	-0.05%				





## **GLOBAL INVESTOR TRENDS**



#### **Top Holders Turkey**

Lazard

**Norges Bank** 

Aberdeen

**Dodge & Cox** 

Oppenheimer

**APG** 

**JPMorgan** 

Genesis

#### **New EMEA Funds**

**Somerset** 

**Stewart Capital** 

Causeway

**Morgan Stanley** 

Charlemagne

**SEB Varahaldus** 

**Firebird** 

#### Passive / Index

**Blackrock Group** 

State Street Global

**The Vanguard Group** 

**Norges Bank** 

DFA

GMO

Arrowstreet

Overheating & Activism Concern

Investment Horizon & Globalisation

Corporate Access Change Trade Independence

New Passive & Sector Funds

Legal & Governance Requirements

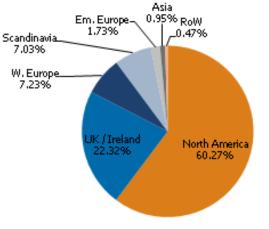
> Increased IR Demands



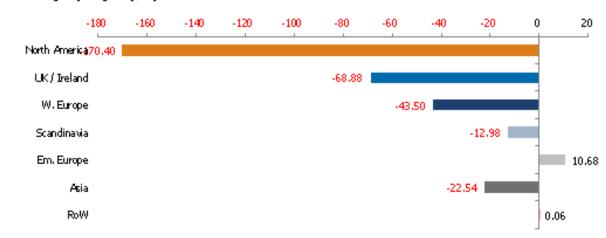
## **INVESTOR TRENDS IN TURKEY (Q3)**



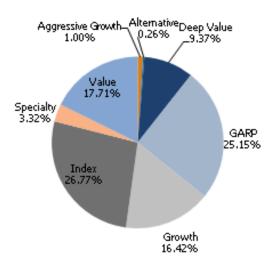




#### Change by Region (\$M)



#### Ownership by Style



#### Change by Style (\$M)





## **MARKET STATEMENTS ON TURKEY**



"Because of Turkey's political turmoil, foreign investors are nervous during a period of crisis affecting Turkey's neighbours Syria and Iraq. We are watching the developments closely" "Issuers should use all different channels of communication available to them to keep us informed in these turbulent times. Most and foremost we expect 1-o-1's, non-deal roadshows, conference calls and ongoing email communication"

"Can Turkey maintain its investment grade rating at both Fitch and Moody's? Can Turkey and its issuers show the relative upside with Syria, Russia and the election issues present? We see potential but remain critical. Management needs to convince us"

"We significantly **cut our fund's exposure** to countries whose credit
cycles are close to peaking such as
Turkey, Thailand and Indonesia"

"'Turkey has achieved a large devaluation of its currency, re-establishing competitiveness versus the euro. Technological innovation would have been our preferred method, but it looks like the job has essentially been done for now"



"Until recently, Turkey was a relative underweight in our funds, but with the market down by almost a third in dollar terms compared with its May highs, it has become much more interesting as an investment opportunity. We need to hear from the companies directly and are interested in their differentiators"

"We as investors are interested in the company's attitude to improving their credit rating and equity story, whether or not we agree with an external rating company. If the company refinances the bank debt, we want to know on what terms, as much as that is legally possible"

Source: Ipreo Research 2014



#### MARKET STATEMENTS ON EXPECTATIONS FROM IR



"We want to hear truthful, unvarnished facts from management and investor relations, especially in turbulent times" "It takes twenty years to build a reputation and five minutes to ruin it"

"What especially smaller companies do not understand, they need to be aware that communication, IR, is to happen always, not only when the company is doing well"

"There have been way too many times when I had to wait days to get an answer to my questions before they were answered"



"Holding back information is probably the worst thing you can do. The market will find out, and it kills trust immediately. Not communicating is equally bad"

"Good IR teams are proactive, swift, they can answer most of the questions or get back to us immediately after. It is hard to surprise them. They usually work for transparent companies that engage, rather than hold back or are reactive"

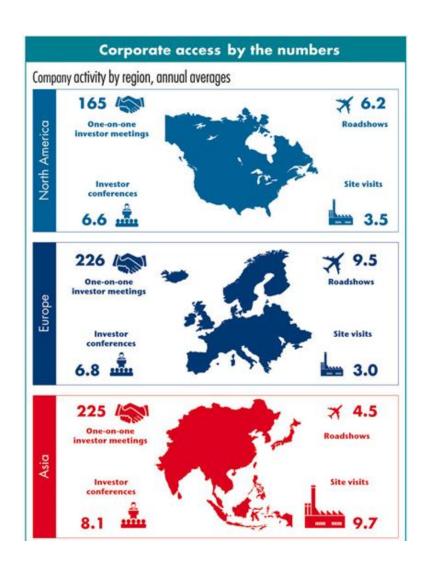
"Issuers often do not realise the pace of change and factors that become important in investing. If you are not out on the road, if you do not speak to the market, you will have a tough time"

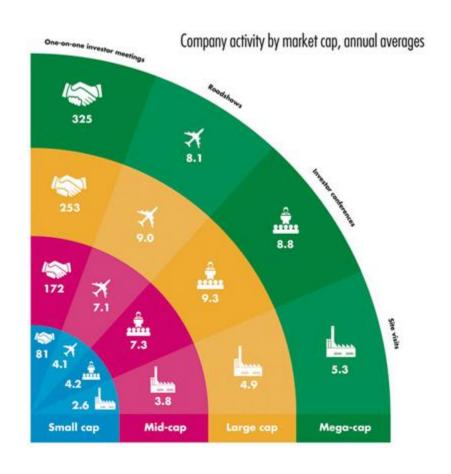
**Source: Ipreo Research 2015** 



## **NEED FOR ACTIVITY? CORPORATE ACCESS LANDSCAPE**







Source: Ipreo Research & IRMag 2014/15



## **INVESTOR RELATIONS IN TURBULENT TIMES**





#### **Turbulent Times?**

- Bumpy Markets
- Restructuring Needs
- M&A & Activism Trends
- Increased Investor Engagement
- Passive Investor
- Adhere to new Standards and Trends
- New Stakeholders & Needs

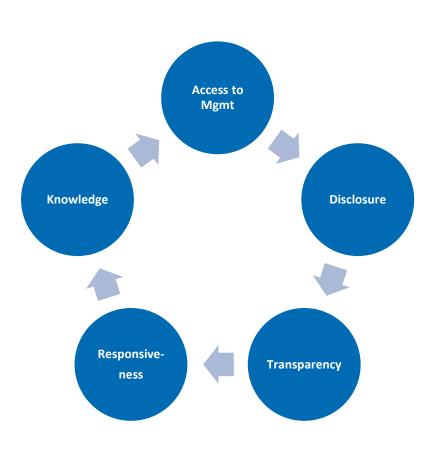


### Better Prepared

- Market Intelligence on Trends & Investors
- In Good & Bad Times
- Consistent Communication
- Know your Investment Case
- Use all Communication Means
- Do not rely on one Info Source



**What Investors want** 



## **MARKET TRENDS SUMMARY**





- Massive capital inflows over last year
- US & UK AuM's at record high
- Passive investments with overproportional growth
- Growth aspect outpaces value & yield
- Focus on Blue Chips but Pan-European
   Small and Micro corporates in focus
- OTC & Dark Pool trading
- Increase of active investors and engagement
- Increased attention to ESG criteria and fixed income IR
- No-Broker policies on rise

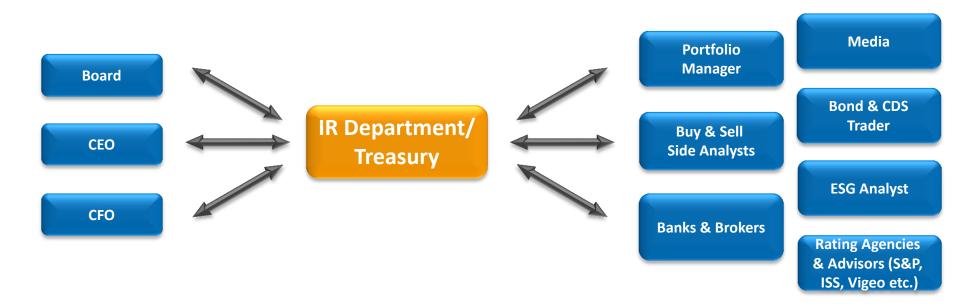


- Capital outflows of over last months
- Political, regional and currency risk factors alert investors
- UK-based investors on rise, US institutions decline over last quarters
- Passive vs. Active inflows
- Passive volatility
- Opportunistic investing & stock pickers also by emerging markets investors
- Increased attention on ESG
- Heightened demand for active communication and information



## STAKEHOLDER MANAGEMENT IN TURBULENT TIMES





#### Questions for Management & IR-Team:

- In what situation and phase is my company in currently?
- What is our investment story/equity story in this market phase?
- Which investors do we want? Who fits our story? Is there an opportunity in this turmoil?
- Who are the leading relevant stakeholders & where are they?
- What is the market/stakeholders opinion? What are their triggers?
- What is the best way to communicate with these stakeholers? How are my resources?

#### **HOW INVESTORS TAKE DECISIONS**



CEEMEA Equity Research 01 September 2015 J.P.Morgan CAZENOVE

#### Turkey

- Bull markets climb the proverbial wall of worry. Does anywhere have higher
  and scarier walls than Turkey, e.g. domestic political uncertainty, regional
  political instability, the weak TRY, high rates, the stubbornly high CAD, and
  the impact of Fed tightening?
- Politics: are we really headed to new elections in November as the consensus is rapidly assuming? Are the polls, which are tentatively showing the next parliament will look a lot like the current one, actually correct? Or will voters punish the AK party for not striking a deal? Or punish the HDP for the upswing in PKK violence? If the next parliament resembles this one, would the AK party strike a deal with CHP? or MHP? Can Turkey do coalitions now better than in the 90's?
- Regional politics: Is this the exception to the rule that regional politics (ISIS, Syria, Iraq, Kurdistan, etc) do not have a long-lasting impact on Turkish markets?
- CBRT: what will be the impact of the CBRT's announcement that it plans to shift from its interest rate corridor to a more orthodox single interest policy? Will it really help the TRY and foreign demand for bonds? How long will it take to move? What other changes are in store for the technicalities? How much will the banks lose if they lose their 50 bps funding cost advantage over the rest of the market? Should we expect higher rates given the recent bout of TRY weakness?
- When will the first Fed hike be? Will the impact on Turkish markets be as bad as most investors fear? Will the first hike be a re-run of the 2013 tapering scare? Given the sell-off already in TRY, isn't this priced in already?
- The CAD has fallen almost in half from 2013. Is it no longer Turkey's
   Achilles' heel? How much of the decline is a function of oil prices? What can
   Turkey do to raise the domestic savings rate to reduce the CAD? Can the
   financing remain smooth as it has been despite the tapering scare? Foreign
   liabilities have all been in the private sector while public debt/GDP shrinks and
   becomes more TRY-denominated. How does that change the analysis and policy
   prescriptions? How far should the government go in limiting FX borrowing?
- Iran and the P5+1 are finalizing a nuclear deal which would end sanctions.
   How and how much would Turkey benefit from Iran opening up? Will this impact 2016 or only 2020ish?
- Can Turkey continue to offer the best long-term economic growth story of any big CEEMEA market? Can the stock market maintain its ROE premium over the rest of EM? Will anything change the positive demographics in the next decade?

#### Turk Telekom (TTKOM TI)

#### Long-term questions:

- How is the Turkish mobile market likely to evolve? How much more room is
  there to increase the proportion of post-paid customers? In the mid- to long-term,
  what are the targeted smartphone penetration and data revenues as % of mobile
  revenues? Do you think ARPU can grow sustainably? Are there any concerns that
  growth in data might cannibalize traditional revenue streams (e.g., SMS, voice)?
- What is the fixed-line strategy? How does TTKOM see the fixed broadband
  penetration evolving? Can DSL APPU continue to grow and what are the likely
  drivers? Is there potential to increase ADSL prices or is that mainly through upselling? What is the capex plan for fiber rollout and the targeted home-pass?
  What is the strategy to increase adoption of FTTx? What is the strategy to reduce
  fixed voice declines? Are there synergies between mobile and fixed services?
- How big is the Corp/Enterprise opportunity? What is the market size and does
  Turk Telekom have any market share targets? Which specific segments of the
  market is Turk Telekom targeting? What are the benefits from the fiber rollout?
- What are Turk Telekom's capex requirements over the next three to five years? Is there sufficient capacity in the 3G network and is Turk Telekom satisfied with the 3G coverage? What is the planned fixed capex?
- What is the FX hedging strategy? Are you looking to increase your FX hedging in a rising US rates environment?
- What is Turk Telekom's approach to M&A? Is TTKOM assessing national and international M&A opportunities? What are the key areas of focus?
- What is going to drive data growth in Turkey? Is that purely based on increasing smartphone penetration or also on upselling existing subscribers?
- Is the dividend payout ratio likely to be ~90%? When are the dividends likely
  to be sustainably covered by FCF? What could be the risks to dividends?

#### Short-term questions:

- When is LTE anticipated in Turkey? How ready is Turk Telekom to launch 4G services once spectrum is auctioned? What would be the required capex for Turk Telekom to launch LTE services?
- How is the competitive environment? Has there been meaningful competition
  in the fixed services? What are the key areas (e.g., voice, data) of competition in
  the mobile segment and has it eased? What is Avea's target mobile market share?



### **HOW INVESTORS TAKE DECISIONS**



Level of Importance

## How You Get on The Radar Screens

**Broker Research** 

Internal Research

Investor Conference

Conference Call

1-o-1's

## Most Convincing Information Source

Internal Research

Management 1-o-1

**Investor Conference** 

Capital Markets Day

**Investor Relations** 

## Most Important Investment Drivers

Trust in Mgmt / Credibility

Track Record

**Convincing Strategy** 

**EPS Growth** 

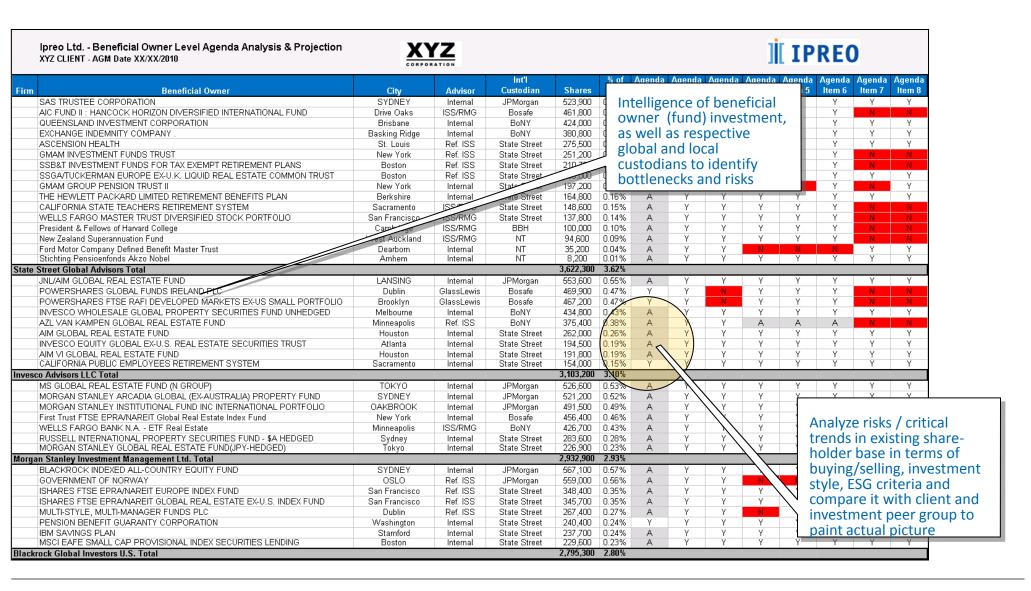
**Corporate Governance** 

- Build your investor relations program out for internal & external communication
- Be proactive with your communication
- Know your investors, market perception, targets and trends to document & measure
- Do not over-rely on one information source



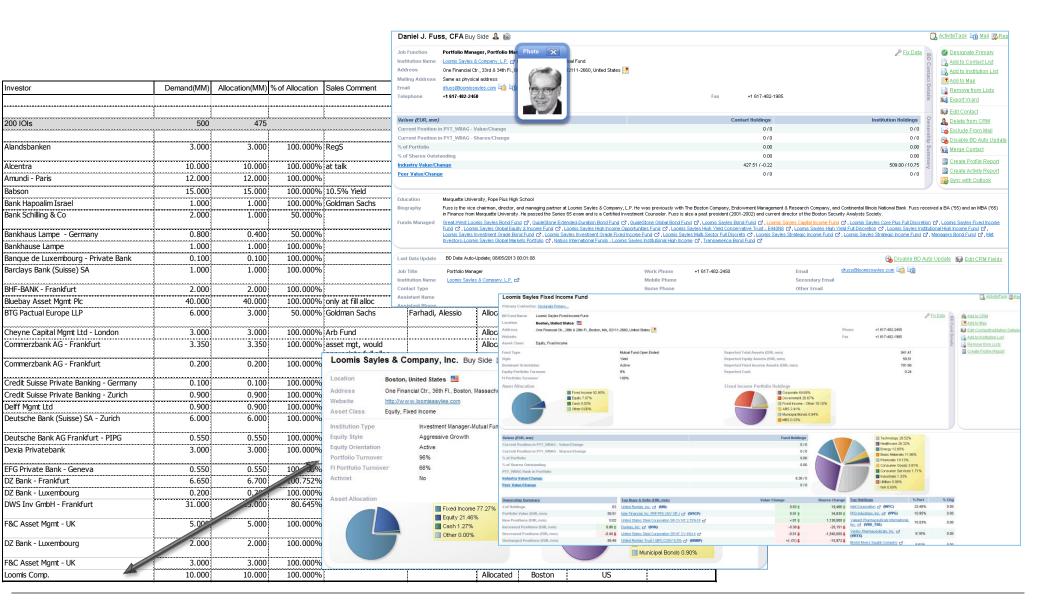
### **STEP 1: IDENTIFY INVESTORS & RISKS**





## STEP 2: LINK REGISTER & INVESTOR DATA TO PROPRIETARY INFO | IF IPREO





### **STEP 3: IDENTIFY MESSAGE GAPS & PERCEPTION RISKS**



#### Gauge investor sentiment through interviews, rigorous analysis, actionable recommendations

To help management teams improve relationships with the buy and sell side by understanding what drives their investment decisions.

#### Rating XYZ's Performance Versus Key Investment Drivers Study participants were asked to rate how well each of the following characteristics describe XYZ on a 5-point scale (where 1=strongly disagree and 5=strongly agree). Then the participants were asked to rate the importance of these characteristics to their investment or rating decisions of XYZ's equity (where 1=not important and 5=extremely important). The attributes are graphed in the chart below based on standard deviation from the overall average ratings for each question to show relative scores. XYZ's Characteristics Versus Importance of Characteristics to Investment Decisions\* Most Important to Investment Decisions **Efficient Capital** Allocation Responsible Management Team Sustantial Growth Leading Global Potential Competitive Position Attractive Product Portfolio Strong Balance Sheet Sound Corporate **Does Not** Describes Governance Describe XYZWell XYZ Well Attractive Dividend Yield **Balanced Regional** Portfolio Good Sustainability Synergistic Combination of A and B Least Important to Investment Decisions \*The characteristics are graphed based on standard deviation from the overall average ratings for each question to show relative scores.

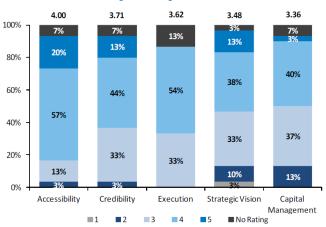


**II** IPREO

#### XYZ's Management Team

XYZ's executive management team receives above-average overall ratings for its frequent and open communications with the investment community and its consistent execution against the stated strategy, both of which give investors and analysts confidence in management's credibility.

#### Rating XYZ's Management Team\*

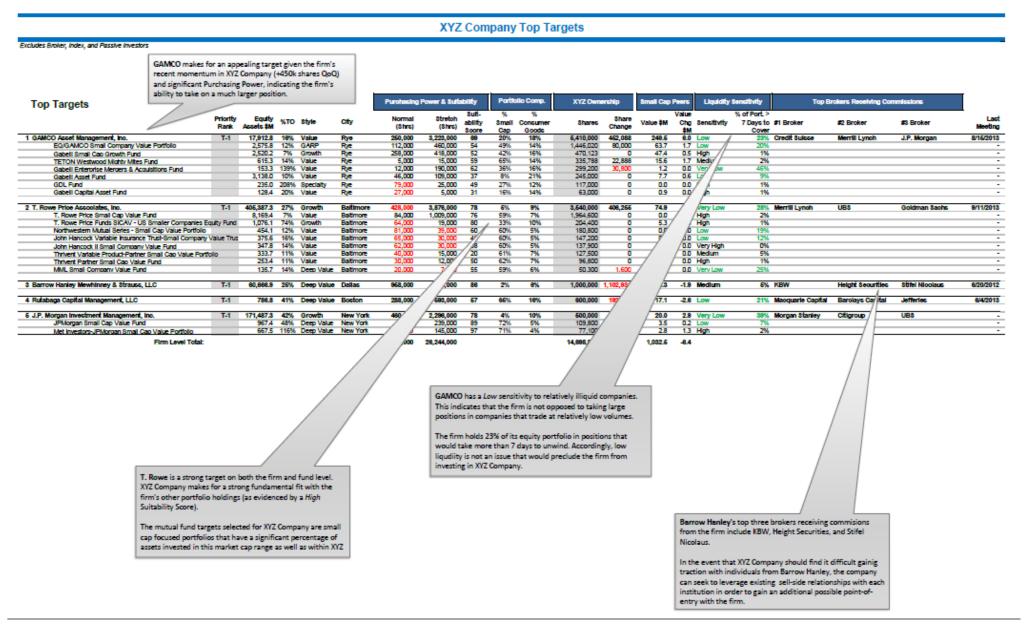


#### \*1=Poor, 3=Average, 5=Excellent

Management receives the highest average score for its accessibility, as participants assert that the team is easy to reach, responsive, and willing to meet with members of the investment community at roadshows and conferences. Respondents are pleased with their meetings with management and highly value the opportunity to have open discussions with CEO Phil Philipson. Senior management also receives a high rating for credibility and is lauded for being forthright and honest in communicating with investors and analysts. Some respondents appreciate that management has remained fairly conservative in guiding market expectations and demonstrated a track record of implementing outlined strategic goals. Participants who rate management's credibility as average suggest that XYZ should not offer comments or set expectations for overall potash market price and volume trends because management does not have control of these factors. Furthermore, as credibility can be negatively impacted by guidance cuts, other respondents caution management about being too bullish when guiding the market.

### **STEP 4: ACTIVE TARGETING - HOW WELL DO YOU FIT?**





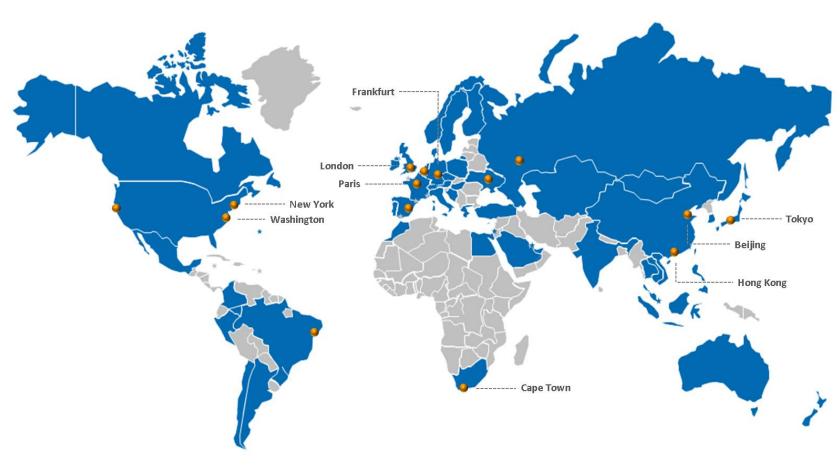
## **STEP 5: ONGOING INVESTOR INTELLIGENCE CYCLE**



XYZ To	Active Holder	Active Holders Profit & Loss report									Lost	Basis B	ands		
			Equity			Aug Cost I				4004 004					
nvestor Name Pictet Asset Management, LTD	Country United Kingdom	Style Growth	Assets (\$M)	1,625,363	Share Chg 362,131	22.79	(USD) 6.21	(%) 27%	31%	-10% - 0% 11%	7%	109-25%	25%-50% <u>5</u> 7%	16%	
Pic te t Global Selection F and - Global High Yield E merging Equities	Orited Kingdoni	0.000	7,477.0	4 777 884	458 533	22.75	544	75%	12%	16%	0%	4%	14%	23%	
Pictot-Russian Equites								8%	32%	34%	15%	10%	4%	10%	_
Pic to t - Eastern Europe			Cost Basis	Bands				4%	21%	26%	10%	10%	1%	7%	
MPS Investment Menegement		$\overline{}$			$\overline{}$	$\neg$		2%	13%	5%	10%	12%	23%	27%	_
MFS Utilities Fund	< -10% -1	0% - 0% 0%	6-10% 10%-25%	25%-509	6 50%-100	0% >1009	%	3%	1199	12%	15%	19%	23%	11%	
MF5 Variable Insurance Trust-Utilities Series								3%	11%	9%	18%	19%	23%	11%	
MainStay VP MFS Utilities Portfolio	31%	11%	7% 11%	79	6 10	5% 169	%	19	11%	8%	18%	29%	21%	10%	
VYMF5 Utilities Portjolio	12%	16%	0% 4%	149	23	329	16	-3%	10%	12%	18%	15%	23%	13%	
John Hancock Variable Insurance Trust-Utilities Trust		2070					•	-5%	12%	13%	15%	33%	14%	11%	
MFS® Variable Insurance Trustill Utilities Portiolio	The percer	otada of t	the investors	' nortfol	io divida	d into Y	Cost	2%	12%	9%	18%	19%	22%	11%	
Sun America Series Trust Telecom Utility Portfolio		_						-7%	10%	10%	17%	16%	23%	15%	
Lexand Asset Management, LIC (U.S.)	Basis Band	ds' and, h	nighlighted, v	which b:	and vou	r stock s	sits	18%	15%	9%	12%	15%	12%	26%	
JNL/Lazard Emerging Markets Fund (A)	within				,			10%	24%	10%	14%	7%	3%	29%	
Lazard Investment Funds - Emerging Markets Fund	VVILLIIIT.							2%	21%	10%	20%	12%	3%	17%	_
	United States	Yield	830.6	285,129	-64,771	22.80	6.20	27%	23%	9%	10%	2%	8%	22%	_
Lazard Global Active Funds Pic-Emerging Markets Equity Fund	United States	Vatue	119.1	34 D61	2958	31.52	-2.52	-8%	32%	13%	7%	7%	13%	25%	
Lazard Emerging Markets Multi-Strategy			102.8		28.533	26.57		-5% 9%	34%		15%	19%		23% 6%	
Lazard World Dividend & Income F und Inc	United 5 to tes	Deep Value GARP		28,533			2.43			14%			4%		
Lazard Global Equity Income Fund	United 5 to tes		103.8	27,440	1,121	26.56	2.44	9%	40%	22%	26%	4%	0%	2%	
Lazard Emerging Mark ets Multi Asset Fund	United 5 to tes	GARP	11.3	3,636		20.05	-2.04	-7%	20%	19%	16%	10%	6%	16%	_
Thornburg Investment Management, Inc.	United States	GARP	,	1,407,400	1,407,400	28.95	0.05	0%	21%	17%	11%	17%	23%	8%	
Thornburg Investment Income 8 uilder Fund	Uhite Auron	-a- C	t Donio	1,407,400	609.00	28.95	0.05	0%	24%	17%	12%	16%	17%	13%	
I.P. Morgan Asset Management (UK), LTD		age Cost		1,374,005	143,50	31.47	-2.A7	-6%	36%	11%	16%	13%	13%	8%	
JPMorgan Funds - Russia Fund	of the	e portfolio	o in vour 💾	380,705	0	31.47	4.77	-14%	52%	21%	7%	10%	5%	2%	
JPMorgan Funds - Eastern Europe Equity Fund	LP1(DP		4.7	389,700	132,400		-2.09	-7%	35%	15%	11%	6%	2%	13%	
JPMorgan Emerging Economies Fund	unio stocl	1	9.7	349,810	11,400	29.15	-0.15	-1%	25%	23%	11%	2%	5%	10%	
JPMorgan Funds - JPM Emerging Europe Middle East and Africa Equity F	_	neeb votes	₩7.8	127,100	0	32.90	-3.90	-12%	50%	12%	3%	7%	3%	4%	
JPMorgan Funds - Emerging Mark ets Diversified Equity Fund	Uhited Kingdom		545.0	126,690	-11,560	30.72	-1.72	-6%	26%	15%	13%	10%	5%	4%	_
Ven EckAssocietes Corporetion	United States	Growth	2 <b>8</b> ,936 <b>B</b>	1,046,261	<b>86,877</b>	29.11	-0.11	0%	39%	10%	8%	16%	14%	10%	
Robeco Institutional Asset Management B.V.	Netherlands	Value	,	1,207,015	0	30.07	-1.07	4%	26%	6%	12%	16%	22%	13%	
Robeco Capital Growth Funds-Emerging Stars Equities	Ne hellands	Deep Value	827.2	570,225	0	30.72	-1.72	-6%	36%	5%	21%	5%	5%	0%	
Robeco Institutional Emerging Mark ets Fund	Ne hellands	GARP	1,348.3	336,790	0	29.71	-0.71	-2%	33%	2%	7%	13%	9%	9%	_
Robeco Capital Growth Funds-Emerging Markets Equities	Ne hexands	GARP	1,424.7	300,000	0	29.24	-0.24		22%	10%	3%	14%	19%	10%	_
The mes River Capital, LLP	United Kingdom		2,332 A	1,067 <b>,B</b> 00	256,900	25.10	3.90	16%	47%	26%	ORC	08/	8.07	787	
Tha mes River Eastern European Fund	Uhited Kingdom	•	04.00.1		6.11	25.10	3.470	16%	48%	17%	_ Cu	rrent l	JSD re	turn	1
PIMCO Europe, LTD (U.K.)	United Kingdom	Deep Value	% Gain o	Loss c	if the 📘	25.04	0.96	10%	<b>/</b> 26%	9%	on	invoct	mont		
PIMCD Global Investors Series plc - EqS Emerging Markets Fund	Uhited Kingdom	GARP	portfolio ir	. vour s	tock	28.89	0.11		24%	19%	UII	invest	ment		3
PIMCD Eq5 Emerging Mark ets Fund	Uhited Kingdom	Yield	portiono n	i your s	LOCK	23.25	5.75	25%	52%	11%	0%	8%	0%	5%	2
Pictet Asset Menegement S.A.	Switzerland	GARP	52,798.0	<b>B1</b> 5,009	742,069	30.74	-1.74	-6%	21%	5%	9%	14%	24%	20%	i
Pic tot Global Selection F and - Global Utilities Equity F and	Switzerland	Specialty	8,352.3	726,630	726,630	31.41	-2.41	-8%	31%	5%	18%	18%	18%	7%	
Pic to t Global Selection F und-Global High Yield Utilities Equity Fund	Switzerland	Specialty	66.6	6,756	6,756	31.41 🥖		-8%	33%	5%	16%	21%	20%	1%	
Neptune Investment Management, LTD	United Kingdom	Growth	7, <b>A</b> 213	633,500	0	19 BG	9.14	5%	39%	10%	10%	14%	15%	7%	i
Neptune Investment Funds-Russia & Greater Russia Fund	Uhited Kingdom	GARP	497.1	630,000	-10,000	19.8	9.20	1	75%	8%	7%	9%	0%	0%	
Neptune Russia Special Situations Fund	Uhited Kingdom		3.4	3,500	. 0	30.2		%	44%	7%	16%	24%	4%	5%	
Carnegie Fonder AB	Sweden	Value	3,758.3	759,000	46,000	28.67	-1.21	1%	38%	38%	4%	8%	5%	1%	
Carnegie Rysslandsfond	Sweden	Aggressi ve G	rowth 416.9	759 000	46,000	28.67		196	49%	24%	0%	10%	11%	0%	

## IPREO – GLOBAL REACH, LOCAL KNOWLEDGE



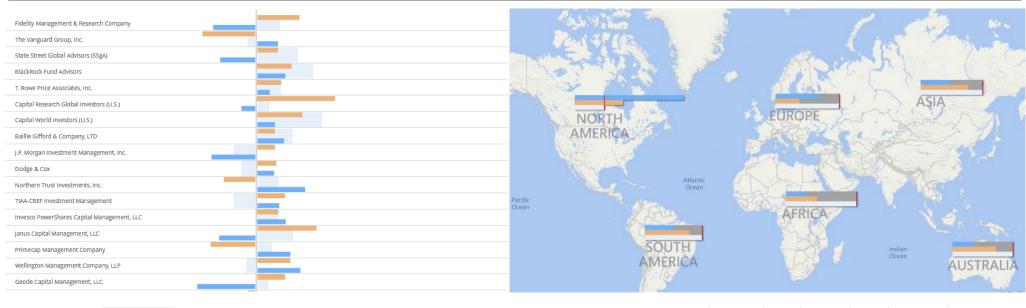


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## **PROACTIVE TARGETING & INDEPENDENT IR**







□ Institution	Touch Points	\$ 1 on 1	Phone Call	Group	Last Activity	\$ % Port
Fidelity Management & Research Company						1.19
The Vanguard Group, Inc.						0.47
State Street Global Advisors (SSgA)						0.60
BlackRock Fund Advisors	1	1			01/23/2010	0.43
T. Rowe Price Associates, Inc.	1		1		02/10/2010	1.05
Capital Research Global Investors (U.S.)	1		1		10/12/2012	0.91
Capital World Investors (U.S.)	2	1	1		10/20/2013	0.52
Baillie Gifford & Company, LTD	2		2		11/23/2014	2.16
J.P. Morgan Investment Management, Inc.	2	1	1		12/05/2014	0.74
Dodge & Cox	4	1	2	1	01/10/2015	0.97
Northern Trust Investments, Inc.	5		4	1	09/26/1977	0.56
TIAA-CREF Investment Management	6		2	4	05/13/2011	0.62
Invesco PowerShares Capital Management, LLC	7	2	2	3	10/12/2012	1.93
Janus Capital Management, LLC	8	2	2	4	10/20/2013	1.79
Primecap Management Company	12	1	8	3	11/23/2014	1.40
Wellington Management Company, LLP	12	4	5	3	12/05/2014	0.30
Geode Capital Management, LLC	14	1	11	2	10/12/2012	0.64
J.P. Morgan Private Bank	14	4	5	5	10/20/2013	1.35
BlackRock Advisors, LLC	15	5	5	5	11/23/2014	0.41